

Group Sustainable Development Policy

Management is fully committed

Our mission

Support governments, citizens and businesses in exercising a Fundamental right: the right to identity "The Right to Be You" and the right to trust in a digital economy and society

Our purpose

Enabling everyone to assert their rights and live with confidence and peace of mind

Our values

Commitment
Trust
Customer satisfaction
Team spirit
Innovation

Commitments that equal our ambition *

- 1 Rallying around the customer
- 2 Being a trusted partner
- 3 Aiming for customer excellence
- 4 Cultivating confidence
- 5 Sharing a common goal
- 6 Growing together
- 7 Being a corporate citizen
- 8 Being eco-responsible
- 9 Preparing for the future



Rallying around the Customer

Our vision

A European actor on the world stage of identity, digital services and guaranteed trust in transactions, IN Groupe brings a global, integrated offering to the market in order to respond to the challenges of a digital society and economy. As such, we guarantee the security of our society by providing trustworthy services for physical and digital identities. This allows our clients to embrace with confidence the rapid evolution of their business, environmental and societal needs and the digital transformation in an increasingly regulatory environment.

Our five strategic axes

Be close to our clients and end users in order to understand their needs

Be the trusted third-party for independent data management

Provide highly secure components in order to increase trust and make life easier for everyone

Design and produce trust solutions for physical and digital security

Reinforce our business culture

- Support governments in delivering a legal physical and digital identity to citizens
- Allow national printing agencies and local card integrators to supply identity documents to their clients
- Allow ID and services suppliers to conform to users' rights within the legal and regulatory framework
- Provide solutions to the progressive digital transformation

- Guarantee the security of our society by providing trustworthy services for people and goods
- Allow our clients to embrace with confidence the rapid evolution of their business needs and the digital transformation in an increasingly regulatory environment
- Provide flexible technology solutions allowing organizations to switch to agile and responsive models

- Allow central banks and local card integrators to supply bank cards and banknotes to their clients
- Provide secure technology and trust solutions that are in line with the needs of the sovereignty and autonomy of our clients

- Develop a resilient and high-performance industrial model
- Develop a high performing economic culture within the Groupe et aim for customer excellence
- Rethink what constitutes satisfaction for our clients and other interested parties
- Guarantee the conformity of our actions and fight against corruption

- Cultivate trust
- Share company-wide ambition
- Grow together
- Be a corporate citizen
- Be ecoresponsible
- Prepare the future
- Guarantee health, safety and well-being at work

* Our nine commitments will be carried out while respecting legal, contractual and regulatory obligations, upholding International standards; personal data protection and anti-corruption measures and fully supporting Information Security and Business Continuity. The Business Management System fully integrates individual management systems comprising quality management (ISO 9001), environmental management (ISO 9001), occupational health and safety (ISO 45001), security printing processes (ISO 14298), anti-bribery (ISO 37001), information security (ISO 27001), archival recording (SIAF, NF461) and business continuity (ISO 22301), Card Quality Management - CQM (Mastercard).