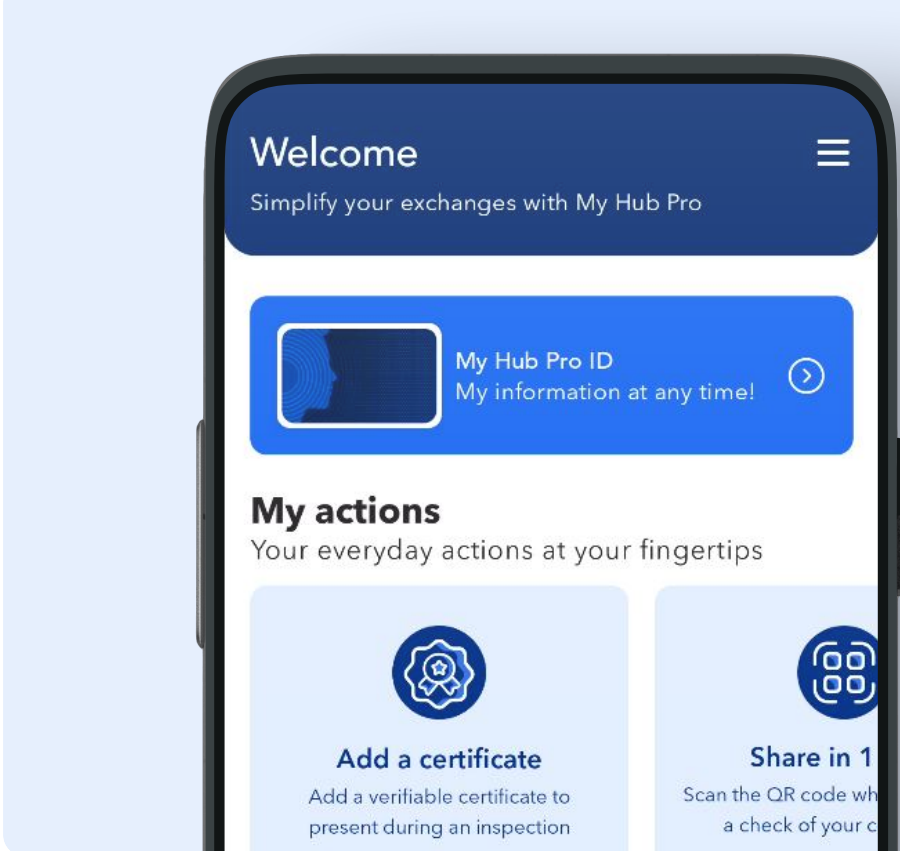


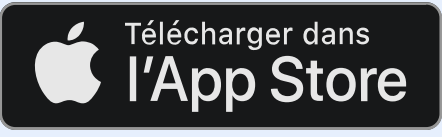
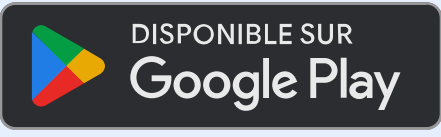
My Hub Pro application user guide

How do I create my professional digital identity with My Hub Pro?

1 Download the free My Hub Pro application



Go to your mobile store and download the My Hub Pro application.



2 Define your objective

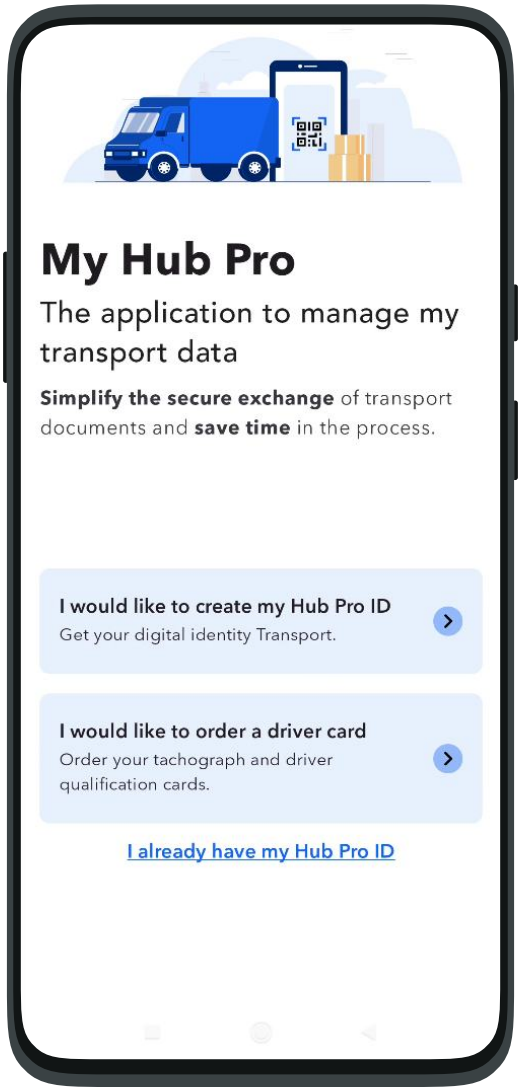
When you open the application for the first time, you must accept the General Terms and Conditions of Use (GTCU) in order to use the application.

Then choose your objective from the list below:

Create your Transport & Logistics digital identity → Go to "I want to create my Hub Pro ID".

Take an administrative step (request a Driver Qualification card, Tachograph, etc.) → Go to "I want to create a driver card".

Reinstall the application on a new device → Go to "I already have my Hub Pro ID".



3 Select your professional profile to create your Transport & Logistics digital identity

Follow one of the routes below depending on your situation.



I am a HGV driver

Course duration: 5 minutes maximum

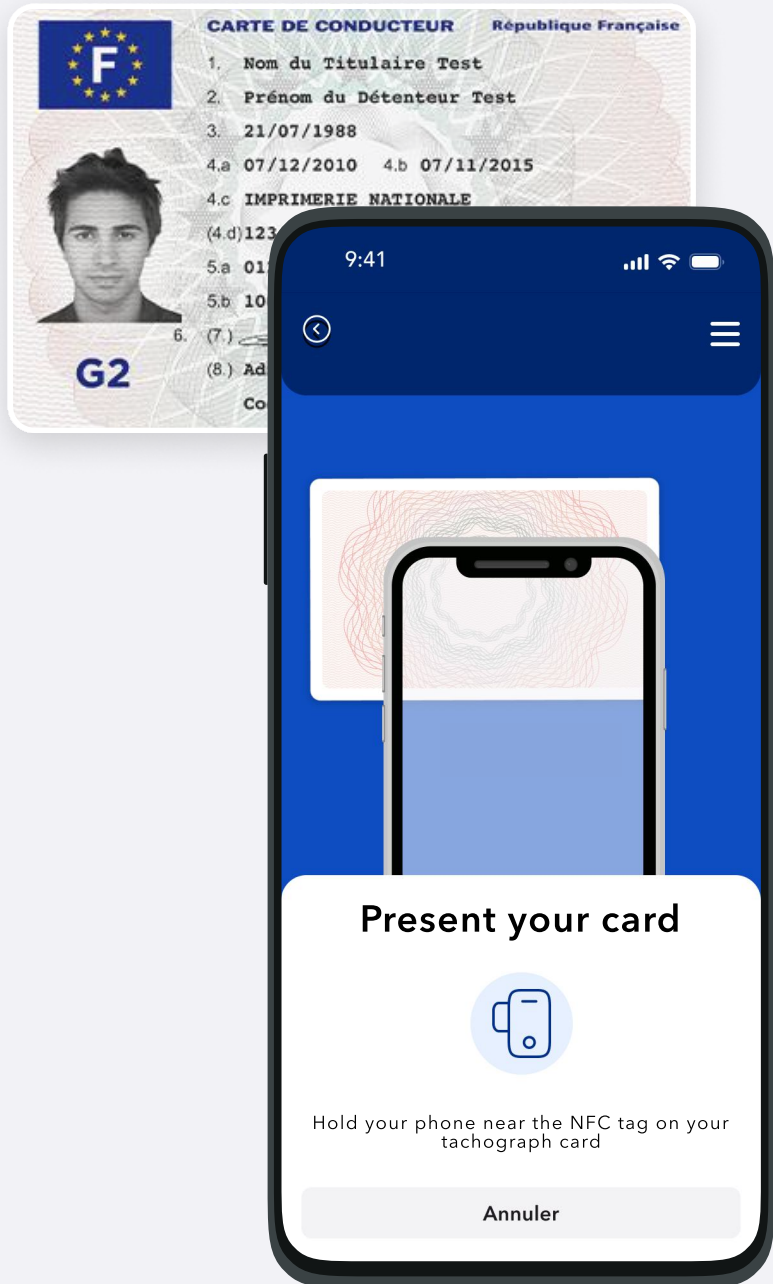
Prerequisites :

- Be a HGV driver of French nationality.
- Have an active account on Hub Pro Transport
- Have a new-generation tachograph card (issued since 17 January 2024): it is fitted with a contactless NFC chip

Steps :

- Log in to the My Hub Pro application with your Hub Pro Transport credentials
- Create your password to protect your digital identity and data
- Confirm your identity with your tachograph card fitted with an NFC chip

Your Hub Pro ID digital identity is created.



I work in another sector

Course duration: 10 minutes maximum

This service is aimed at all professionals in the transport and logistics sector: HGV drivers with a new-generation tachograph card issued on or after 17 January 2024. All other professionals in the sector, including lorry drivers with an older tachograph card.

Prerequisites:

- Be of legal age
- Hold an identity card, passport or European residence permit
- Pass the biometric facial recognition test

Steps :

- Log in to the My Hub Pro application with your Hub Pro Transport credentials
- Create your password to protect your digital identity and data
- Confirm your identity with your tachograph card fitted with an NFC chip

Your Hub Pro ID digital identity is created.



Contact us

Our team is on hand to help you with all your requirements.



By post

ChronoServices - IN Groupe BP
10061 - 59502 Douai cedex



By email

If you have any questions, please write to us at the following email address

transport.digital@ingroupe.com



Telephone

Our telephone advisers are available from 9.00 am to 5.00 pm on

0 821 20 30 31 (Service €0.09/call)